



# Pro Football Retired Players Association

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## PFRPA Dental Plan *Frequently Asked Questions*

### **Q: Who is covered under the PFRPA Dental Plan?**

A: Our Dental Plan, administered by MetLife, offers dental coverage to any player that effectively retired from the NFL by July 2013. A retired NFL player can elect to share his coverage with his lawful spouse.

### **Q: How can I include my lawful spouse under my PFRPA Dental Plan?**

A: To include your spouse, you will need to fill out and sign the Affidavit for Spousal Eligibility. This form can be found on the Greater Good Fund page on our website, [www.pfrpa.com](http://www.pfrpa.com), or by calling PFRPA Customer Service at 1-855-497-6675 and selecting "Prompt 2." Please send in completed forms by fax to 1-855-471-9770 or email to [membership@pfrpa.com](mailto:membership@pfrpa.com). Spouses would use the same Dental ID Card as their husband.

### **Q: Is there a co-pay?**

A: No, retired players and their spouses will not be required to pay co-pays.

### **Q: Is there a monthly premium to pay?**

A: No, retired players and their spouses will not be required to pay monthly premiums. The Greater Good Fund, our 501(c)(3) charitable foundation, handles monthly premiums on behalf of plan participants.

### **Q: Is there a deductible?**

A: Yes, the annual calendar year deductible is \$25 total.

### **Q: What is the annual calendar year maximum?**

A: Retired players have an annual calendar year maximum of \$3,000. If a retired player elects to share his coverage with his spouse, the annual calendar year maximum is still \$3,000.

### **Q: What is the calendar year?**

A: The calendar year begins each year on January 1, and ends on December 31 of that year.

### **Q: What services are covered under the PFRPA Dental Plan?**

A: Retired players have access to 100% coverage on preventive services, up to 70% coverage on basic services and up to 50% coverage on major services. If a retired player elects to share his coverage with his spouse, the coverage remains the same.

### **Q: What do preventive, basic and major services typically include?**

A: Preventive services can include exams, cleanings and bitewing X-Rays. Basic services can include amalgam fillings, full mouth X-Rays and periodontal maintenance. Major services can include consultations, root canals, implants, bridges, crowns and periodontal surgery. This is just a sampling of items covered.

### **Q: How do I start receiving dental benefits?**

A: You can begin utilizing the dental benefit if you have your PFRPA Dental Plan ID Card. If you have not received your Welcome Packet w/ ID card from MetLife, please contact us via email at [info@pfrpa.com](mailto:info@pfrpa.com). Provide your full name, date of birth and contact information. A member of our team will get in contact with you as soon as possible.

### **Q: Whom can I contact if I have questions about the dental plan?**

A: Contact PFRPA Customer Service at 1-855-497-6675 and a customer service representative will be able to assist you. For questions regarding claims and plan design, select "Prompt 1" to speak with the appropriate agent. For questions regarding receipt of your ID card, eligibility, address changes, ID card replacement or general inquiries, select "Prompt 2" to speak with the appropriate agent.